



# The Harrogate Vet Physio

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BSc (Hons) Veterinary Physiotherapy

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## Veterinary Consent/Referral Form

Owner Details	
Name	
Address	
Postcode	
Telephone no.	
Email	

Animal Details	
Name	
Species, Breed and Colour	
DOB/Age	
Sex	

Is the animal insured? Please Circle **Yes** **No**

Veterinary Surgeon Details – to be filled out by the referring vet	
Vet Name, Practice Name and Address	
Telephone no.	
Email	
Summary of injury/condition and relevant medical history:	
Investigations (Xray, MRI, ROM etc.) and their findings:	
Medication:	

### Vet Declaration:

I give consent for this animal to have a physiotherapy assessment and receive appropriate treatment.	<b>Signed:</b>
	<b>Print name:</b>
	<b>Date:</b>
<b>Canine Specific.</b> Is there any reason why this dog cannot receive hydrotherapy as part of their treatment?	

### Owner Declaration:

I declare I am the legal owner of this animal and give consent to it having a physiotherapy assessment and treatment (including hydrotherapy). I have read and accept the terms and conditions overleaf.	<b>Signed:</b>
	<b>Print name:</b>
	<b>Date:</b>

Please sign and email back to info@vetphysioharrogate.co.uk or return to Sophie Brook

## Terms and Conditions

**By confirming your booking, you are agreeing to the terms and conditions which are stated below:**

1. Prior to your animals' appointment, we require a 'Veterinary Referral Form', this is in agreement with The Veterinary Surgeons Act 1966 and specifically The Veterinary Surgeons (Exemptions) Order 2015 which states that a Veterinary Physiotherapist can only treat animals by veterinary referral. This referral form only needs to be completed once.
2. All referral forms and client notes will be stored both digitally and physically for 7 years.
3. Treatment fees are payable at the end of each session by cash or by card. Future appointments will only be made once payment has been received.
4. Many insurance companies will reimburse costs for veterinary physiotherapy and hydrotherapy. However, it is advised that you check your policy before booking an appointment. A vet will often need to countersign the claim forms for these treatments.
5. A full 24 hours-notice of cancellation is needed, or you are liable to pay £15 cancellation fee. Missed appointments must be paid in full. Please call us on 07500753926 if you are unable to attend your appointment.
6. We reserve the right to cancel your appointment due to power outage, maintenance or illness.
7. A Covid-19 self-assessment form **MUST** be completed in the 24 hours running up to your appointment. This will be emailed to you. If you or anyone in your household show signs of Covid-19 you must not show up for your appointment. In this circumstance, there will be no cancellation fee. Further information about Covid-19 and the procedures we have put in place to ensure the safety of both our clients and our staff can be found on our website and will be emailed to you prior to your appointment.
8. Make sure your pet is clean, dry and toileted prior to your appointment. You must clean up any accidents in or around the centre/treatment area. There will be additional charges if your pet fouls in the hydrotherapy pool. It will contribute to the draining, cleaning and refilling of the pool.
9. We reserve the right to refuse treatment to animals with contagious conditions including, but not limited to, ear, eye and skin infections, gastric upsets, kennel cough, worms and fleas. The physio's decision is final on this matter. The animal can only return for physiotherapy when the animal has been cleared by your vet.
10. Animals must be up to date on all vaccinations. Please be prepared to show vaccination records.
11. Our facilities are used at your own risk. The Harrogate Vet Physio will not be held liable for any injury, loss or damage to any person, pet or possession including vehicles. Dogs should be kept on their lead and under control when at the centre and not undergoing treatment. Horses should be tied up or handled by a responsible person whilst undergoing treatment. You are advised to wear suitable clothes to your appointment including non-slip shoes if visiting a hydrotherapy centre.
12. Children must always be accompanied by an adult.
13. If your dog's treatment includes hydrotherapy, ensure the animal does not eat in the two hours running up to the appointment and the two hours following the appointment. Drinking is still allowed. Treats will often be given throughout the session to praise the animal, please let us know on arrival if they have any dietary needs. Feel free to bring your own treats/biscuits.
14. We reserve the right to take photographs and/or video footage of your pet throughout their treatment for their records. If you would prefer not to have your animal photographed for any reason, please notify us at the start of your appointment.
15. The Harrogate Vet Physio reserves the right to cancel any appointment and future appointments if they feel the treatment would put themselves, the animal or anyone else at risk.

**For more information please visit [www.vetphysioharrogate.co.uk](http://www.vetphysioharrogate.co.uk) or ring us on 07500753926**

